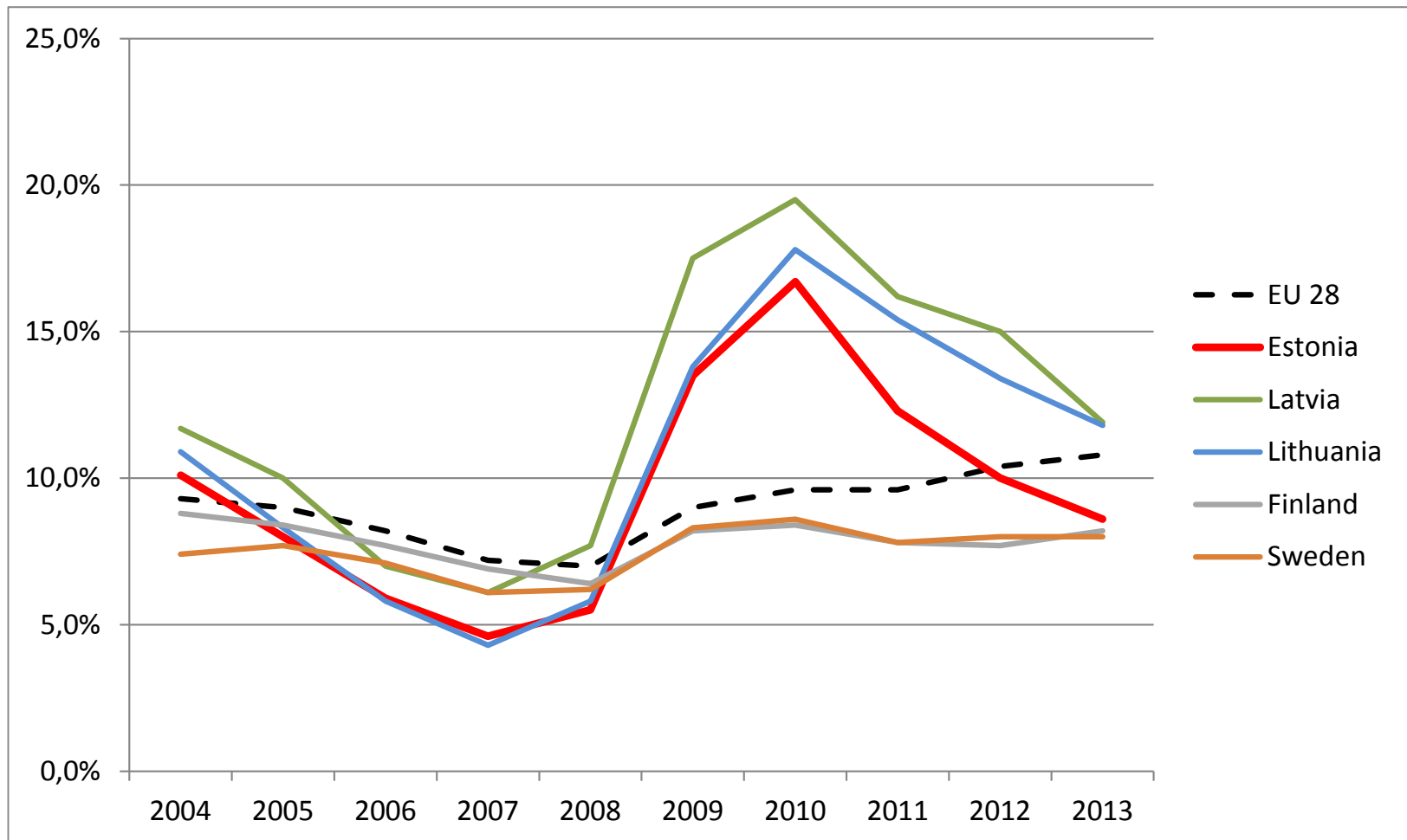


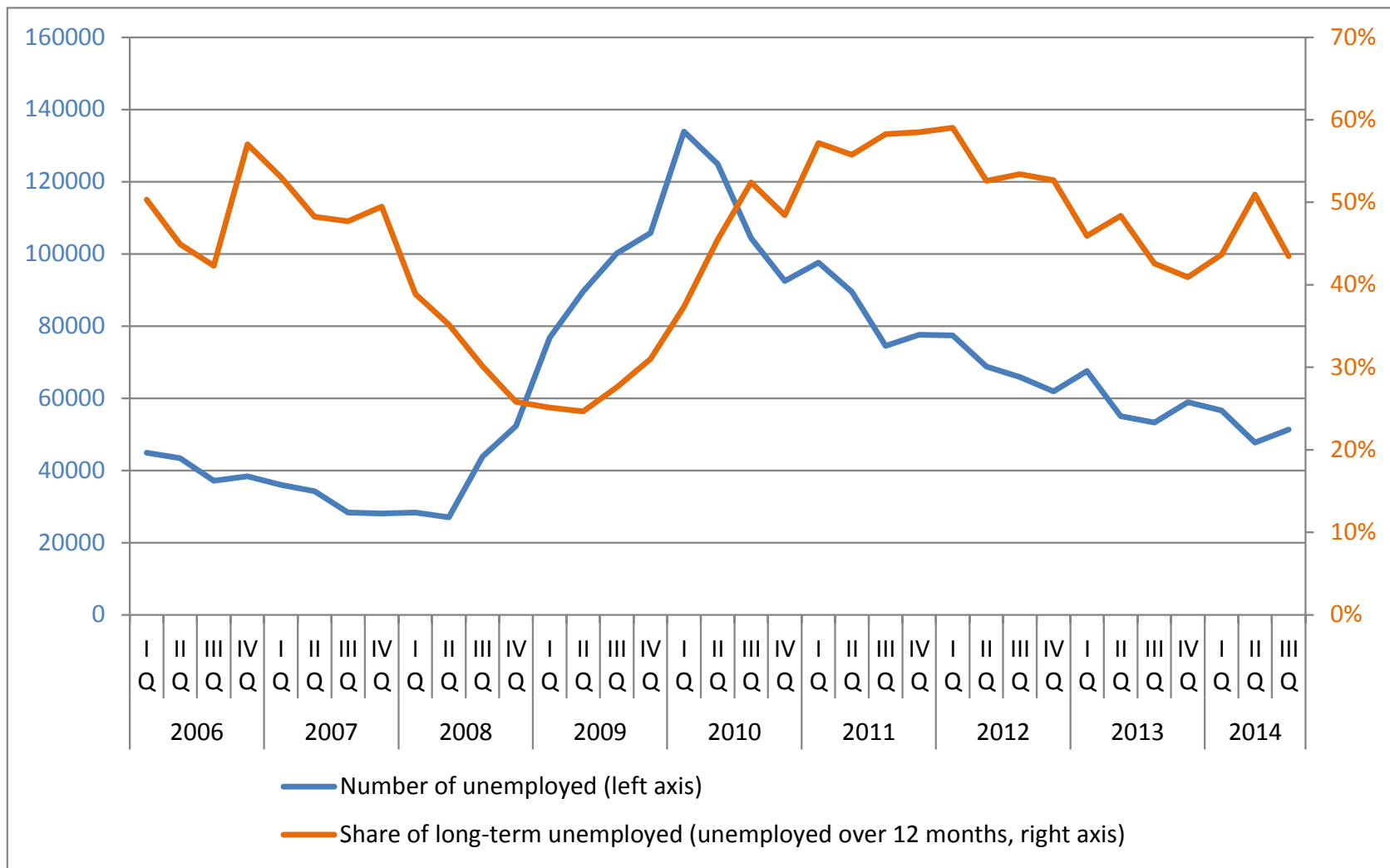


Welcome to Eesti Töötukassa!



Unemployment trends in Europe 2004-2013

Eurostat

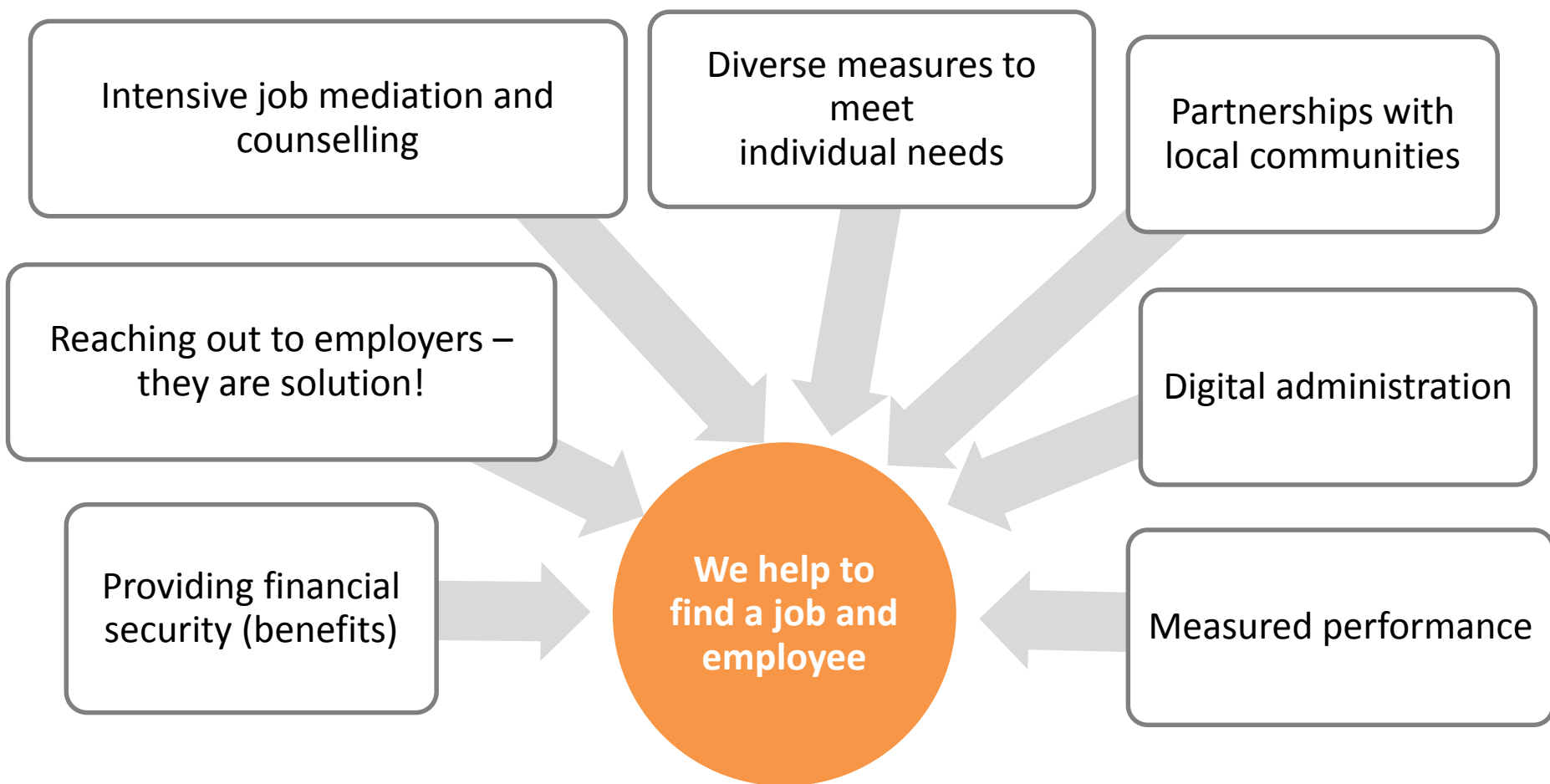


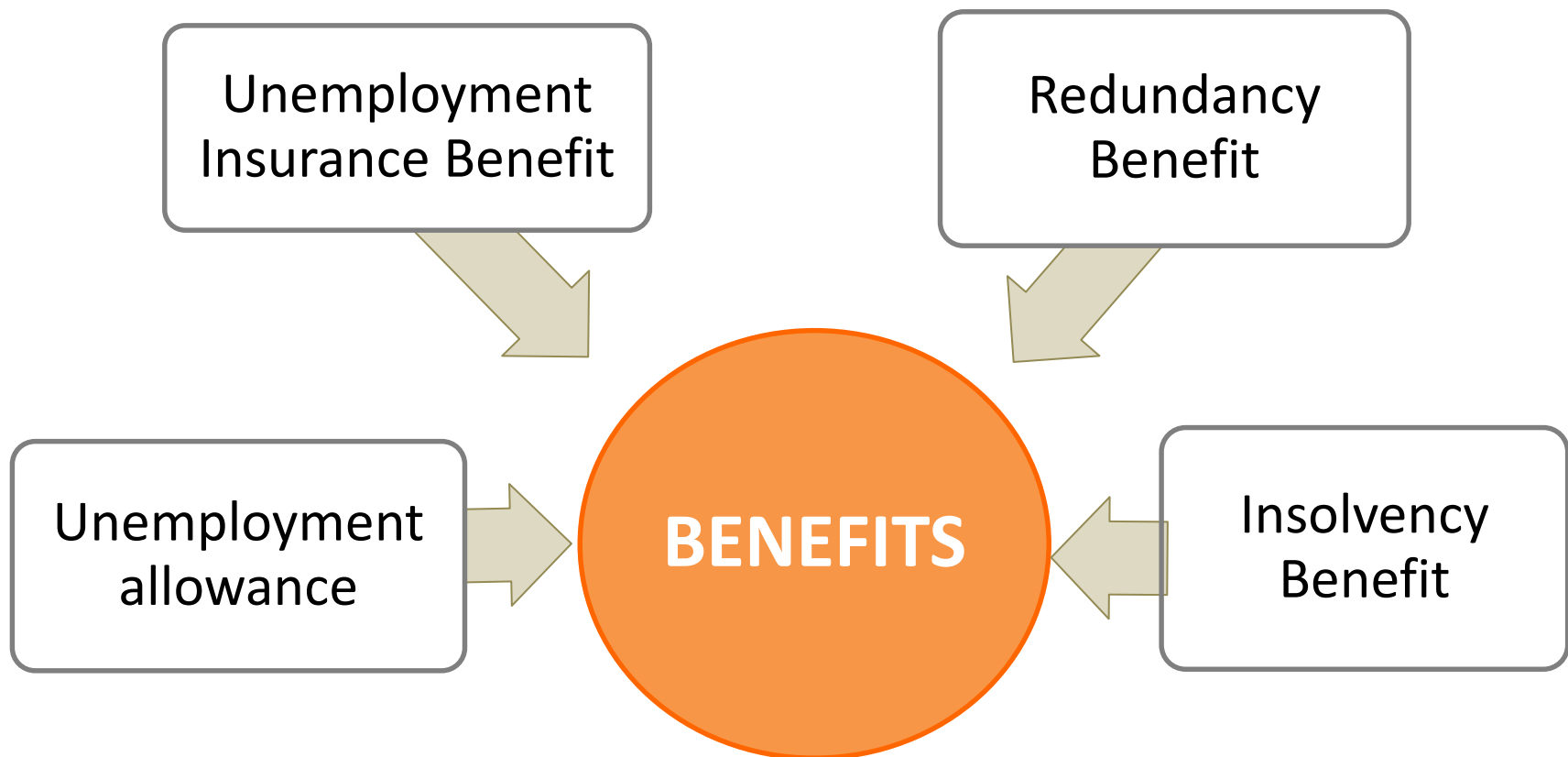
Long-term unemployment in Estonia

Statistics Estonia

Eesti Töötukassa: Business Model

Founded in 2001, in the role of the PES since May 2009
Independent public body with tripartite management
ca 500 employees and 26 employment offices





Work-focussed counselling

- **Face-to-face counselling at least once every 30 days**

- ✓ jobseeker can be asked to come in more frequently if he needs more support

- ✓ counselling via e-service (e-diary) or phone might be allowed for the first 3 months of unemployment or when enrolled in ALMP

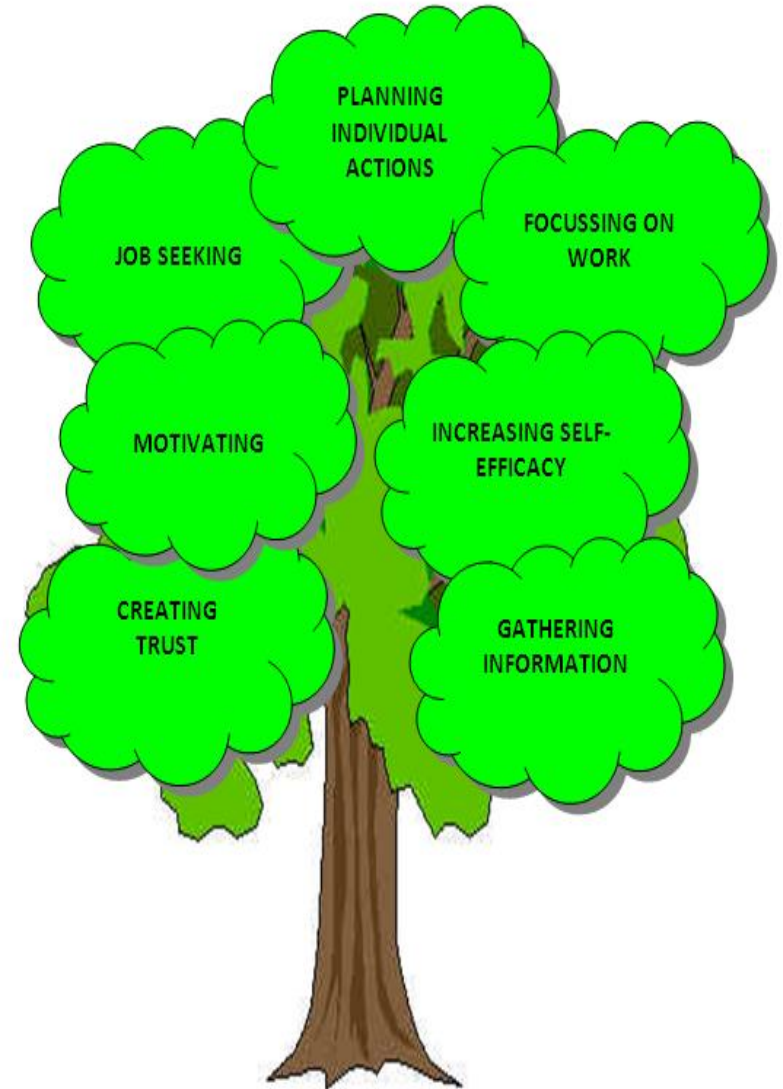
- **Work-focussed counselling**

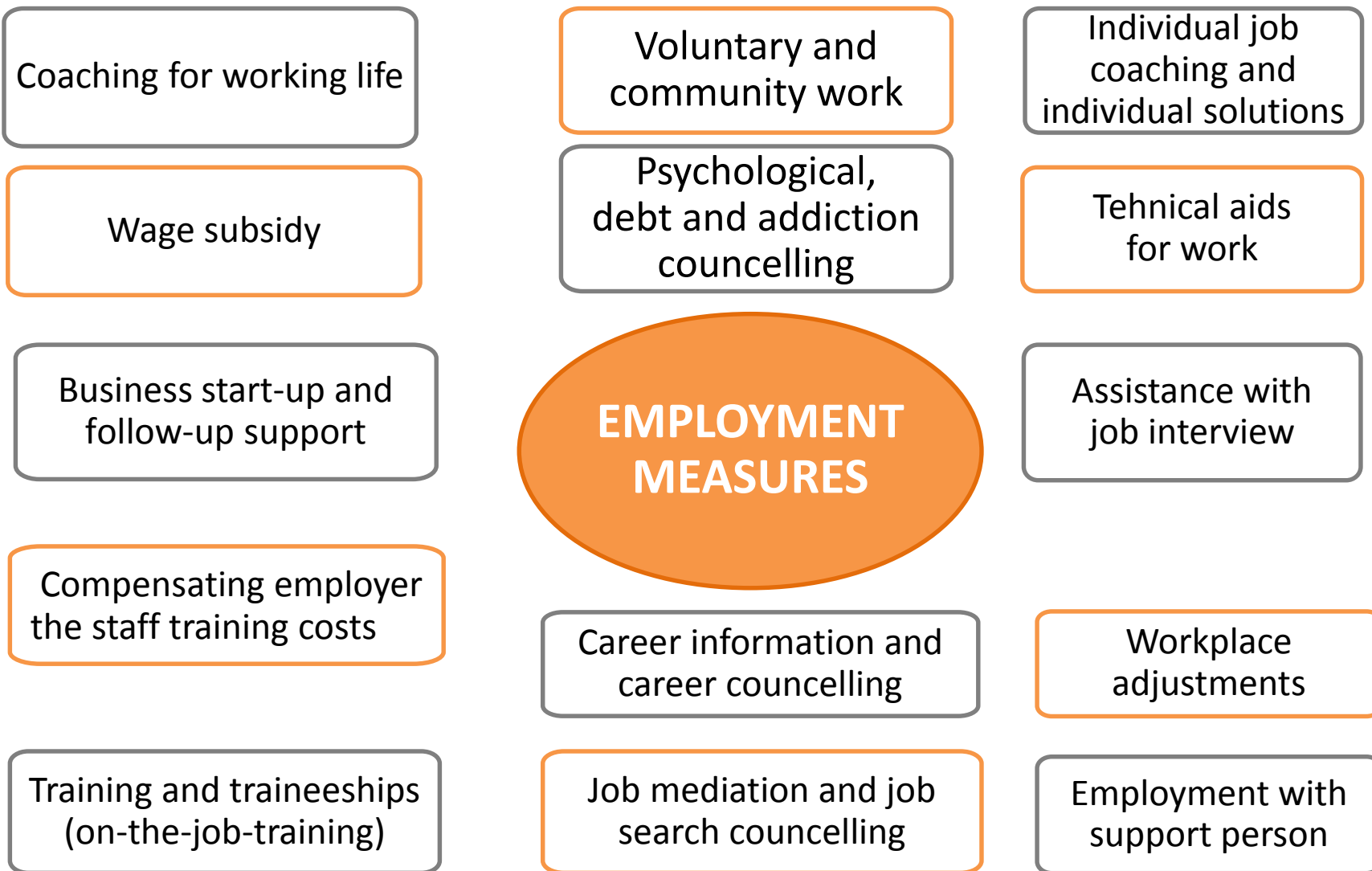
- ✓ progress is discussed

- ✓ next steps and (managable) tasks are agree (to experience success and avoid failure)

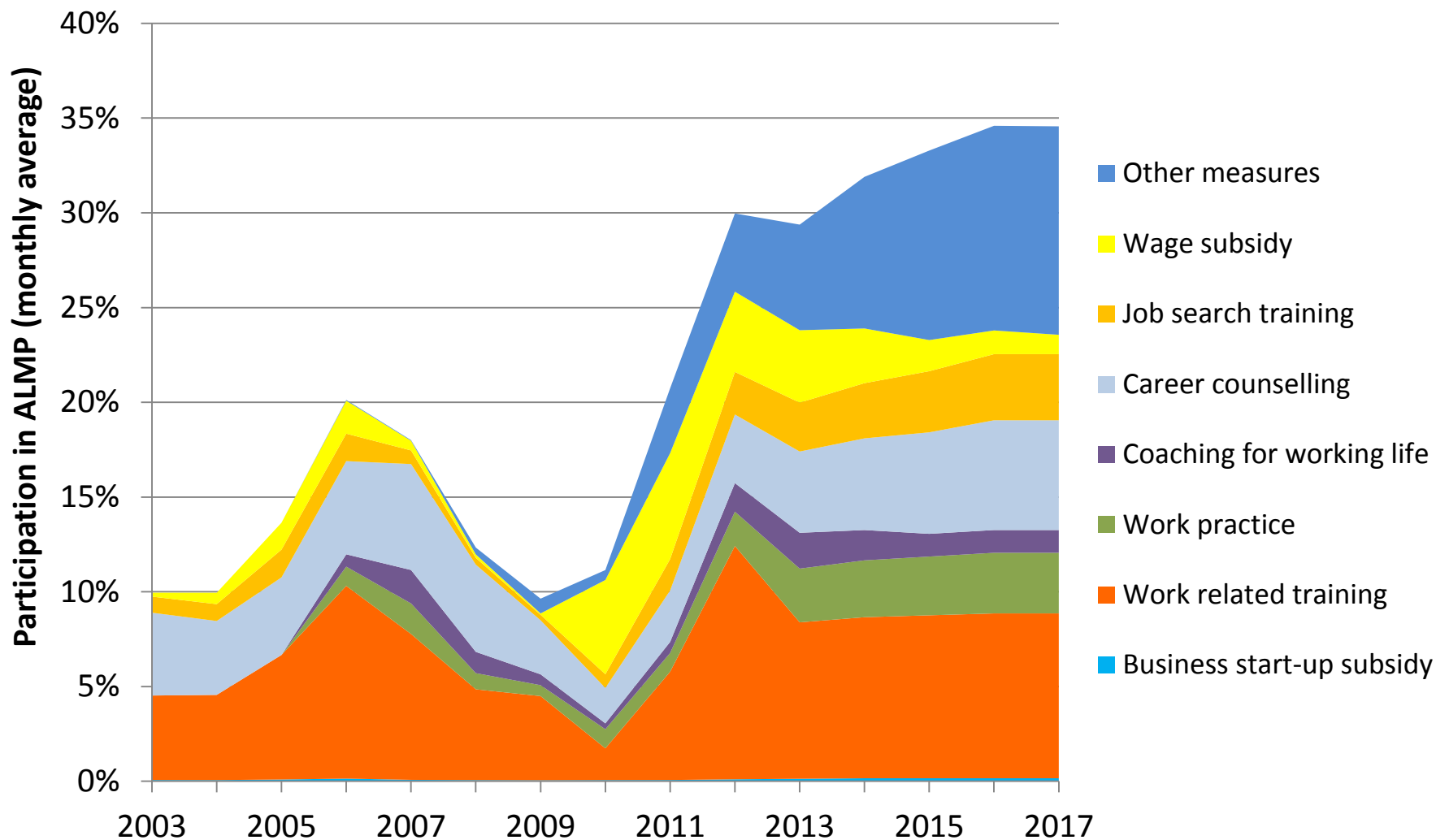
- **Support measures are provided on the basis of individual needs**

- ✓ advisor can choose the most suitable and effective help





EUIF employment programme 2014-2015



Participation in ALMPs

Estonian Unemployment Insurance Fund



Financing

- UI contributions paid by employees and employers:

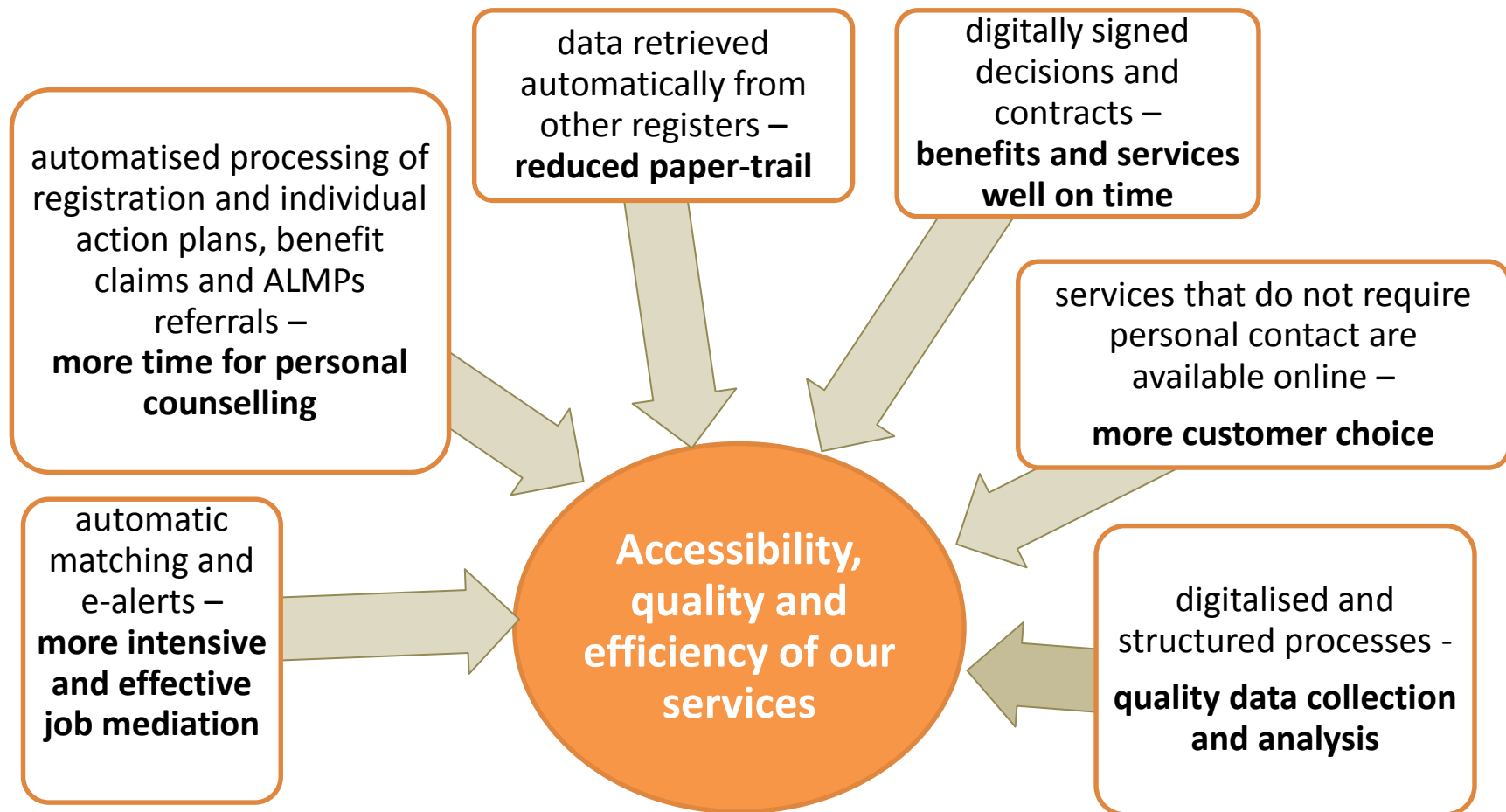
Rates	2002-2005	2005-31 May 2009	June-July 2009	1 Aug 2009 – Dec 2012	2013	2014
Employer	0.5	0.3	1	1.4	1	1
Employee	1	0.6	2	2.8	2	2

- Government allocations

	2012	2013	2014
Total PES expenditure	126,5	126,5	146,6
<u>Of which:</u>			
ALMPs	36,5	29,7	36,3
Benefits	76,6	82,7	92,3
Staff costs	13,4	14,1	17,9

PES annual expenditure, in Euro (millions)

Making the best use of IT solutions and e-services



NATIONAL LEVEL

Employment
programme
(2 years)

Development
plan of the
EUIF
(3 years)

ORGANISATION LEVEL

Annual action
plan
(1 year)

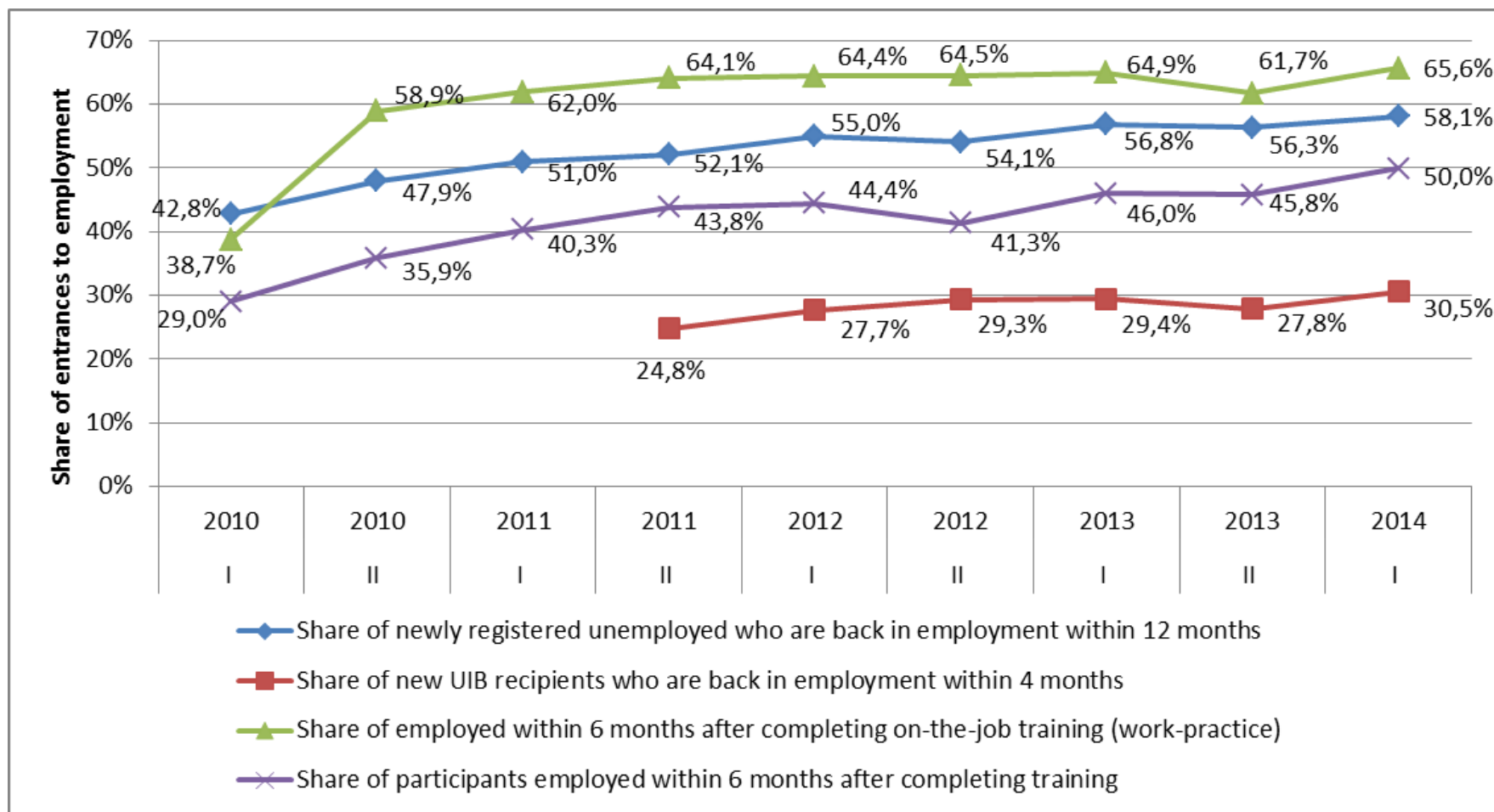
REGIONAL LEVEL: PERFORMANCE PLANS

Impact
(50%)

Output
(25%)

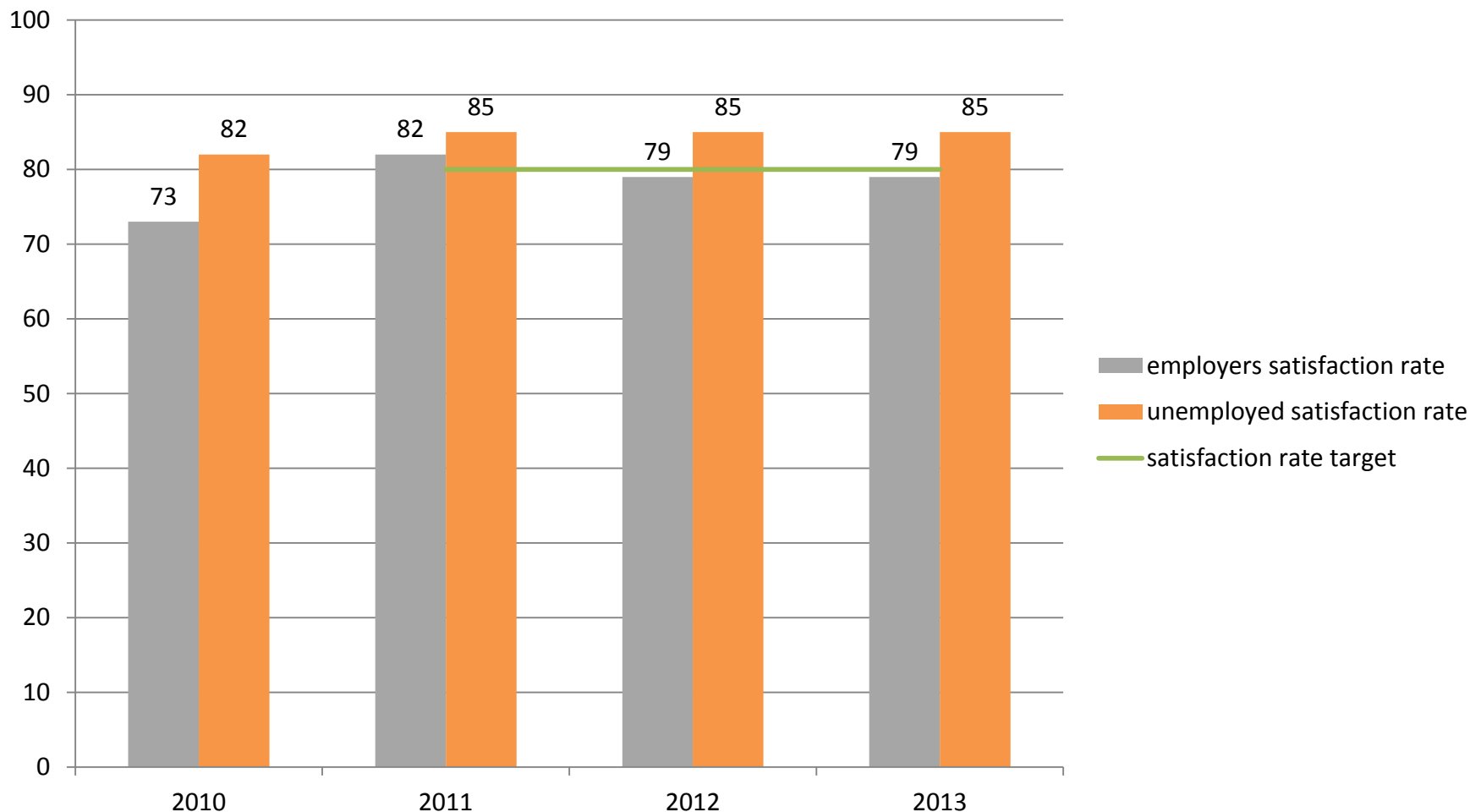
Quality
(25%)

Measured Performance



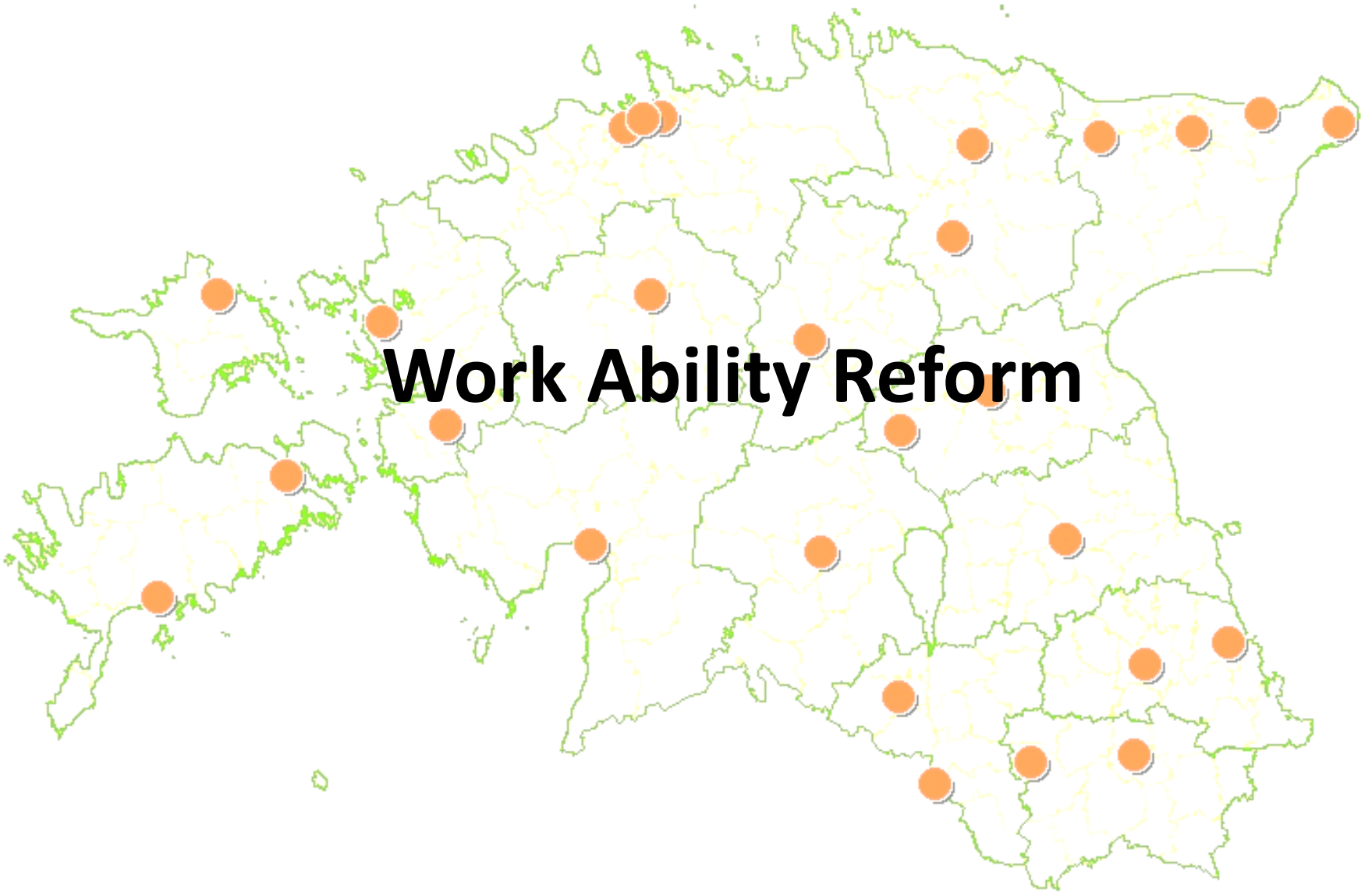
Improved employment outcomes

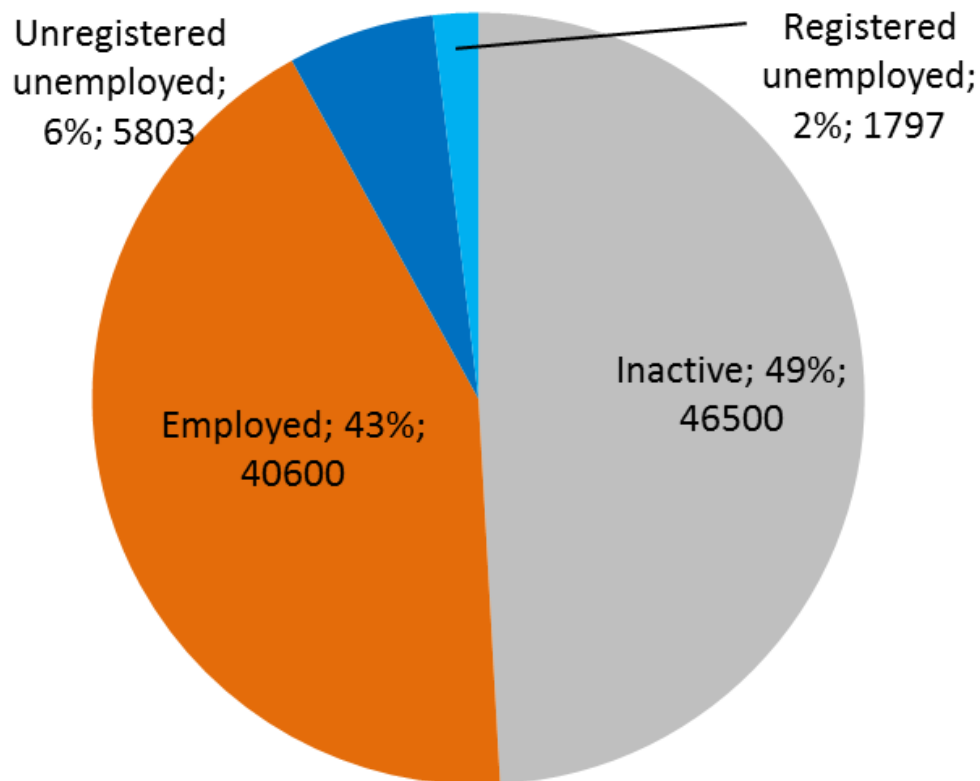
Clients insight



Employers: score in 100 point scale to satisfaction with competency of consultants and active labour market measures providing process according to clients surveys made by Factum-Ariko Ltd (2010;2013), Turu-Uuringute Ltd (2011) and GFK Customer Research Baltic Ltd (2012)

Unemployed: score in 100 point scale to satisfaction with competency of consultants, active labour market measures providing process and offices client service conditions according to clients surveys made by Factum-Ariko Ltd (2010;2013), Turu-Uuringute Ltd (2011) and GFK Customer Research Baltic Ltd (2012)

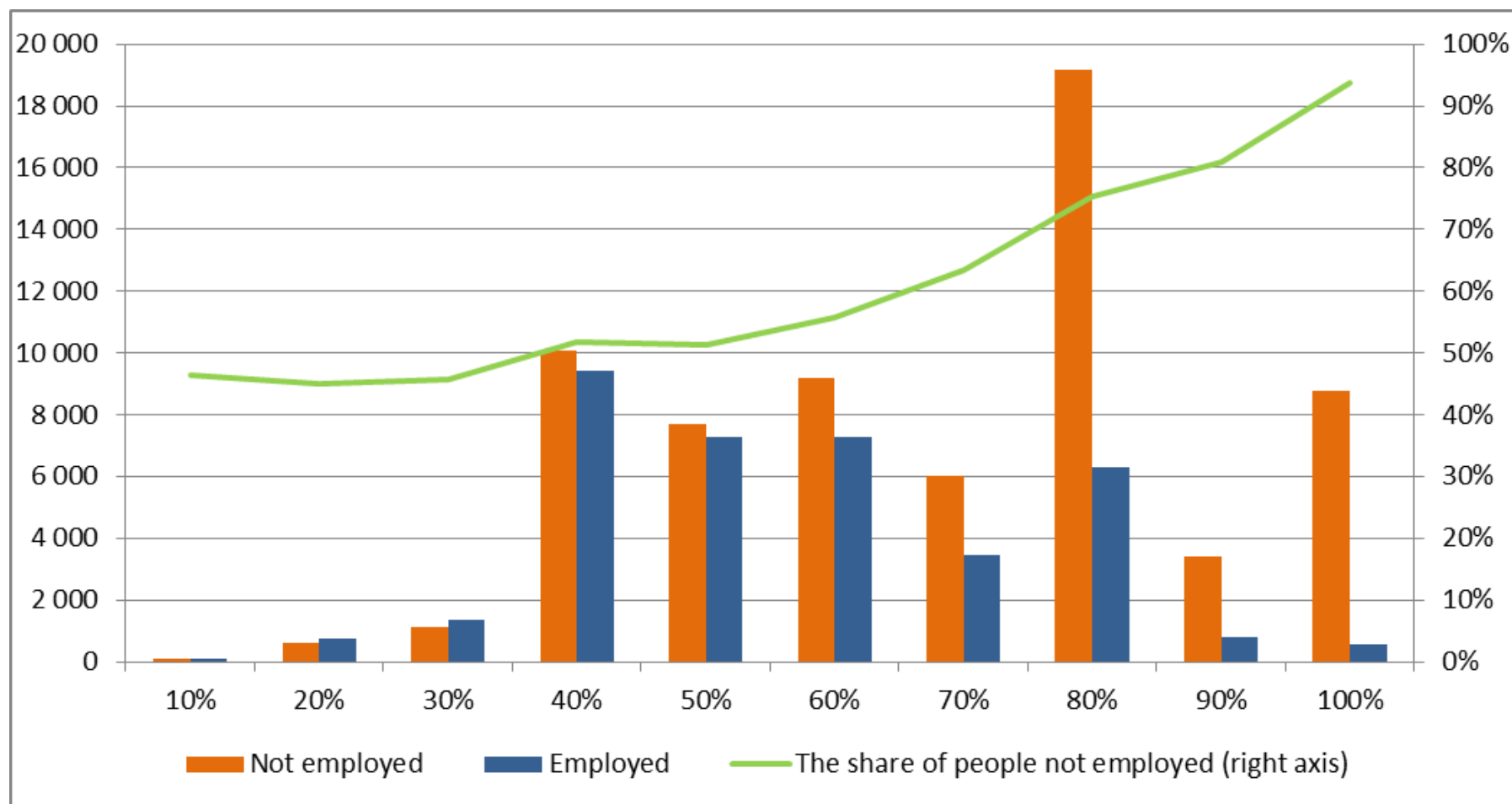




Registered unemployed — persons aged 16 until pensionable age, belonging by the law to risk group „disabled persons“

Labour market status of population (18 until pensionable age) with incapacity for work, 2013

Statistics Estonia (Labour Force Survey); Estonian Unemployment Insurance Fund

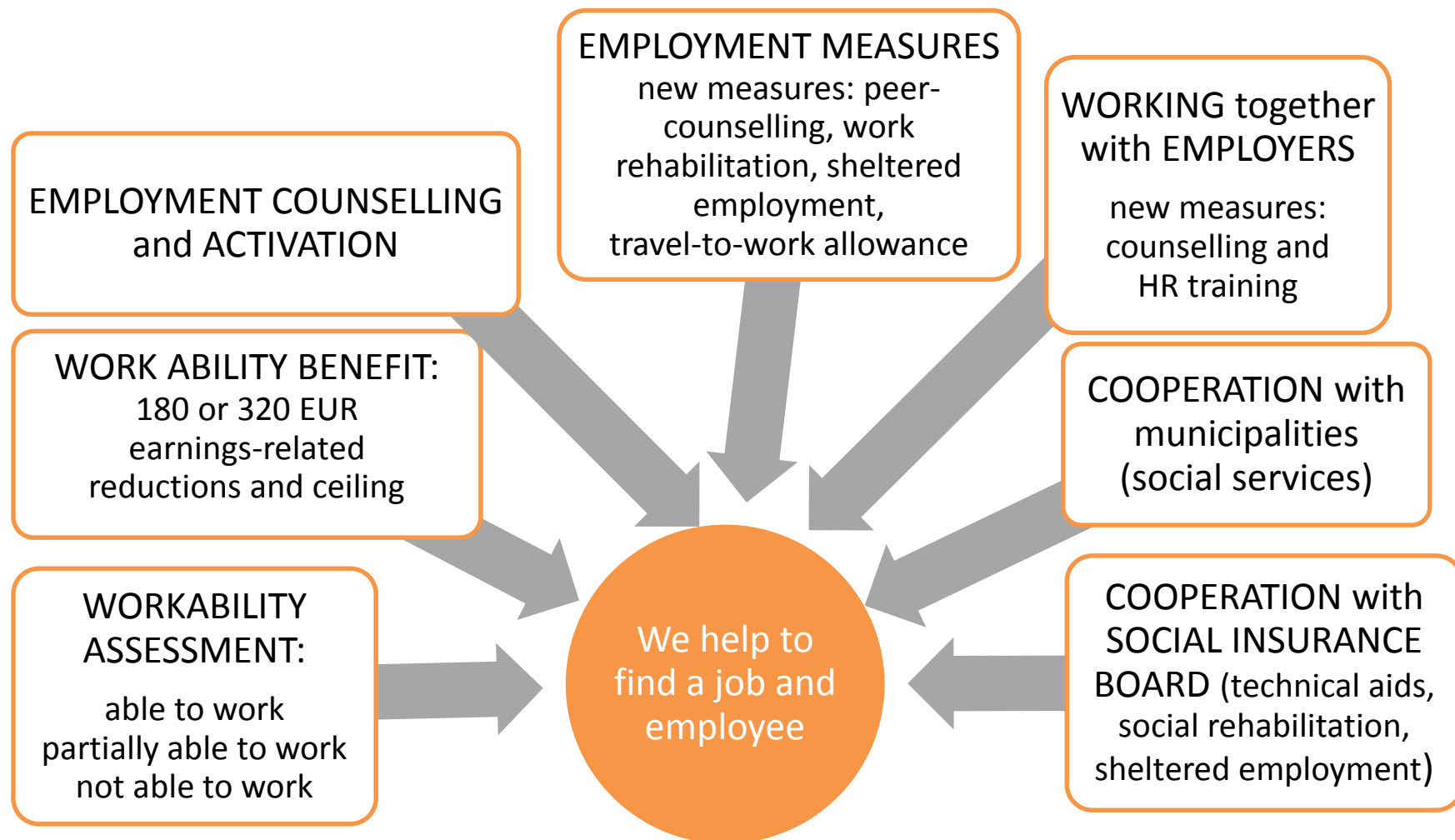


Around 60% are not in work

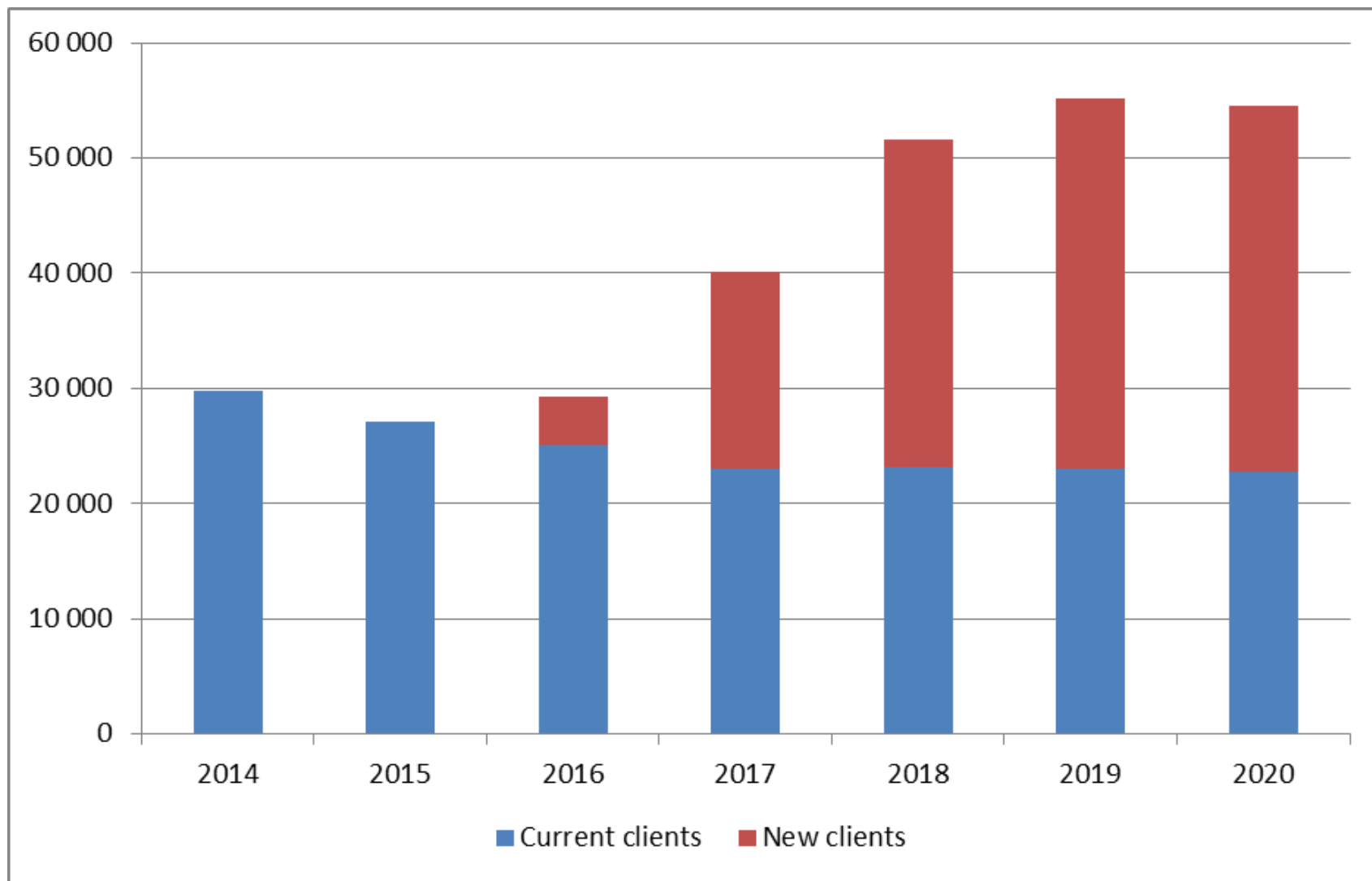
Employed and not employed (16-62) by degree of incapacity for work (30.06.2014)

EUIF, Social Insurance Board

Work Ability Reform: EUIF role and new tasks



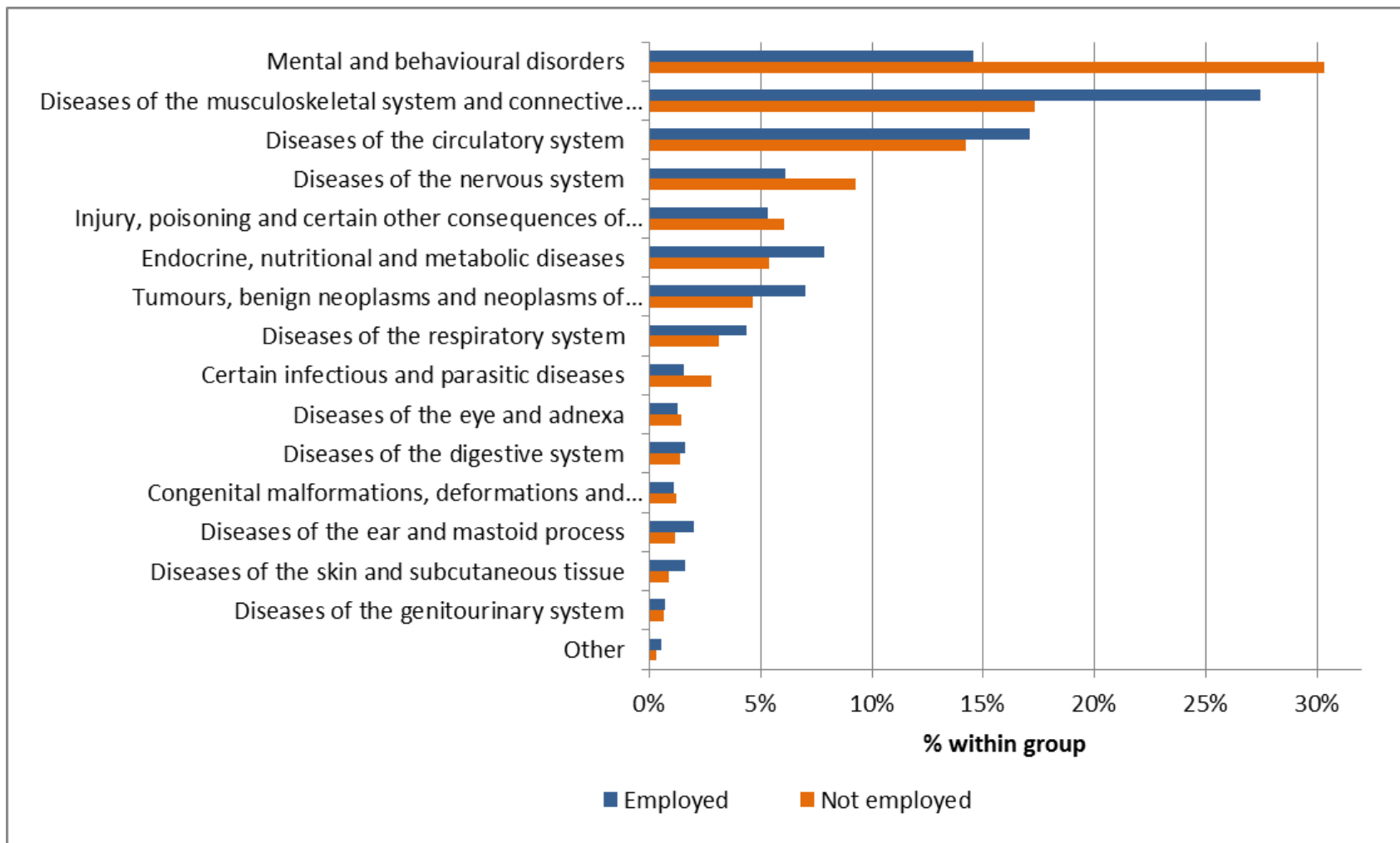
Work Capacity Reform: challenges for implementation



Increasing number of clients

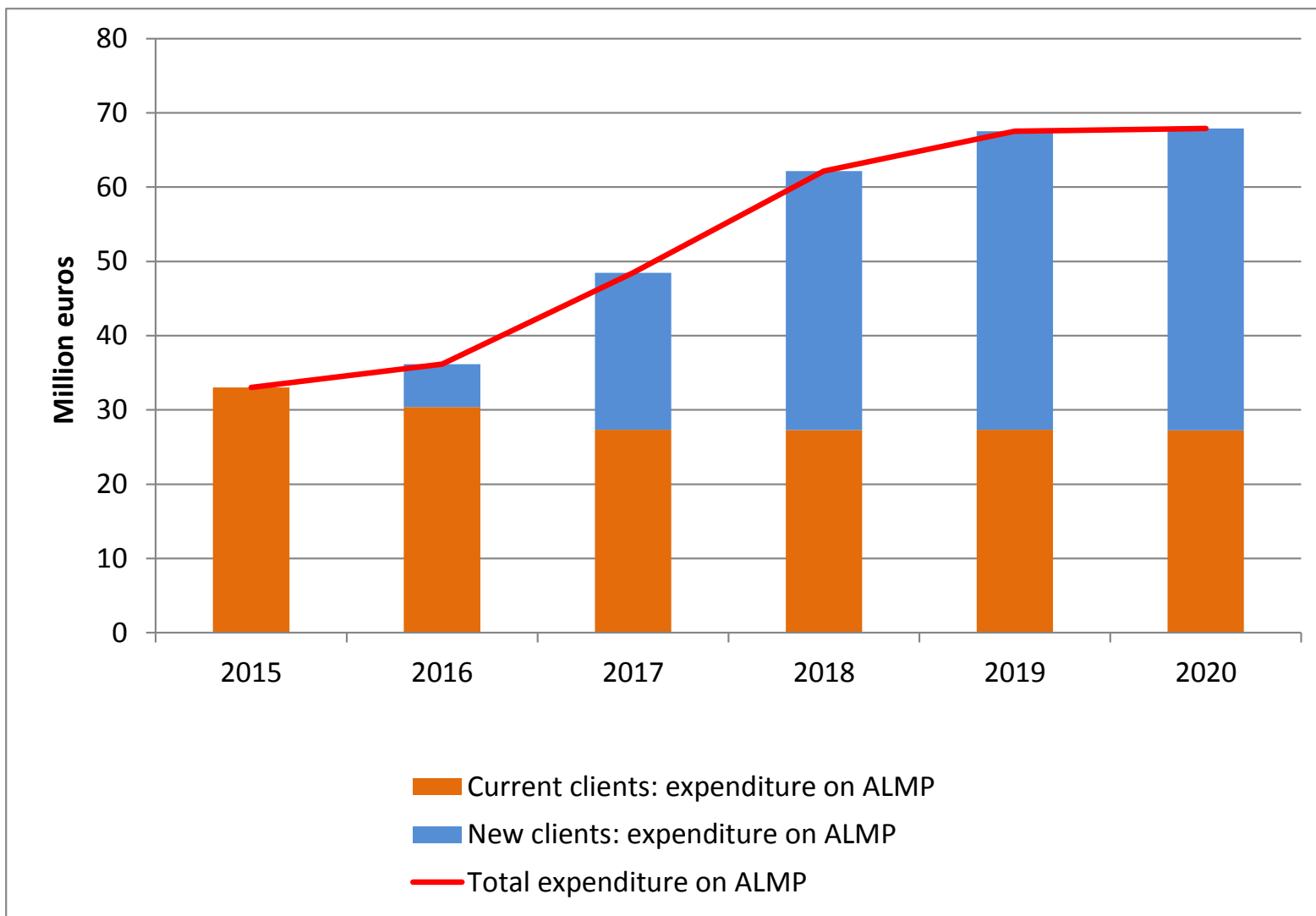
EUIF clients forecast, 2014-2020

Work Capacity Reform: challenges for implementation



New clients need more and more diverse support

Employed and not employed (16-62) with incapacity for work by diagnosis (30.06.2014)



Expenditure on ALMPs

New clients: Expenditure on ALMP in 2016-2020 - 142.6 million euros (European Social Fund + Estonian Unemployment Insurance Fund)

Work Ability Reform: challenges

- Workability assessment:
 - making new methodology to work and ensuring quality of assessments
- Employment measures:
 - finding partners able to provide services of good quality in required volumes
 - lack of expertise (e.g technical aids, workplace adjustments)
- Municipal social services
- Changing attitudes (among employers, but not only ...)